



Business Supplies

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'Cartridge' Issue

HOW MANY PRINTER CARTRIDGES ARE THERE IN THE WORLD?

This is nearly an unanswerable question as the total number changes daily and, almost always, is on the increase. Our main catalogue shows them over 43 pages with sometimes more than 100 different cartridges on every page!

We use a large catalogue with well over 100 pages when we order restocks of our cartridges. So you can see there is a LOT of scope for error.

We, on our part, go out of our way to ensure the cartridge you get is the cartridge you ordered but need your HELP to ensure, BEFORE YOU BREAK THE SEAL, that it really IS the cartridge that fits your machine. Our aim (with your help) is to get it right FIRST TIME—EVERY TIME

CARTRIDGE COSTS

Because most of our cartridges and toners come from the continent and because of the fluctuating exchange rate of Euros to Pounds Sterling, the cost of cartridges and toners changes 'from day to day'! We are getting increases of more than 20% and some prices have nearly doubled. This does not just affect TLC but all stationery suppliers.



We are forced to pass these increases on to you, our customers, but rest assured we will only pass on genuine increases and strive to keep the price as low as possible to you.

CAN YOU BELIEVE THIS?

A confused caller was having trouble printing documents. He told the technician that the computer had said that it "could not find the printer." The user had even tried turning the computer screen to face the printer—but his computer still could not 'see' the printer.



TLC RE-CYCLING

One of the ways that we at TLC are trying to help the community and the environment is by recycling old used cartridges from the many machines our customers use. We are committed to reducing waste and raising money for charity and so far, by re-cycling the empty cartridges collected from all our customers, we have raised



a 'staggering' amount of money, our last donation being £1,757 to the Yorkshire Air Ambulance.



The other causes supported are numerous but include:

- St Michael's Hospice
- Scouts, Guides & Schools
- British Heart Foundation
- Hospital Scanner Appeals
- Palliative Care Units
- Meningitis Research
- Samaritans
- St John Ambulance

and many, many more. The money is very much appreciated by those at the receiving end – Sandra says "This project is not only making a difference to lots of charities, but because it is environmentally friendly, it makes you the customer



feel that you are doing some good. What before just went into landfill sites and caused pollution, is now helping a great number of people improve their quality of life"

Just ask our driver when you get your next order and he will be pleased to collect your 'empties'.

AND FINALLY.....

Here is a nice quotation— "The brain is a wonderful organ. It starts working the moment you get up in the morning and does not stop until you get into the office". Robert Frost

tlc for your office